

Milwaz Productions Ticket Policy

1. Ticket Presentation

- All ticket holders must present a valid ticket for entry, either in **digital or printed form**.

2. Purchase Method

- Tickets are **exclusively available online** at milwazproductions.com.

3. Refunds & Cancellations

- **All sales are final.** Once purchased, tickets **cannot be refunded** for any reason, including but not limited to:
 - Change of plans
 - Illness
 - Weather conditions

We strongly encourage you to carefully review your performance date, time, and ticket quantity before completing your purchase.

4. Exceptions (Optional)

- **Production Cancellation:** If a performance is cancelled in its entirety due to unforeseen circumstances, we will issue a **full refund of the ticket price** (excluding any service or transaction fees).
- **Ticket Exchange (Limited Availability):** With advanced notice and subject to availability, you may request to exchange your ticket for another performance of the **same production**. Any price differences will apply. Exchanges are not guaranteed and will be handled on a case-by-case basis.

5. Teacher & Group Bookings

- Teachers are required to purchase a ticket for entry.
- To secure group bookings, **half payment** is required within one week of booking seats, with **full payment** due the following week.